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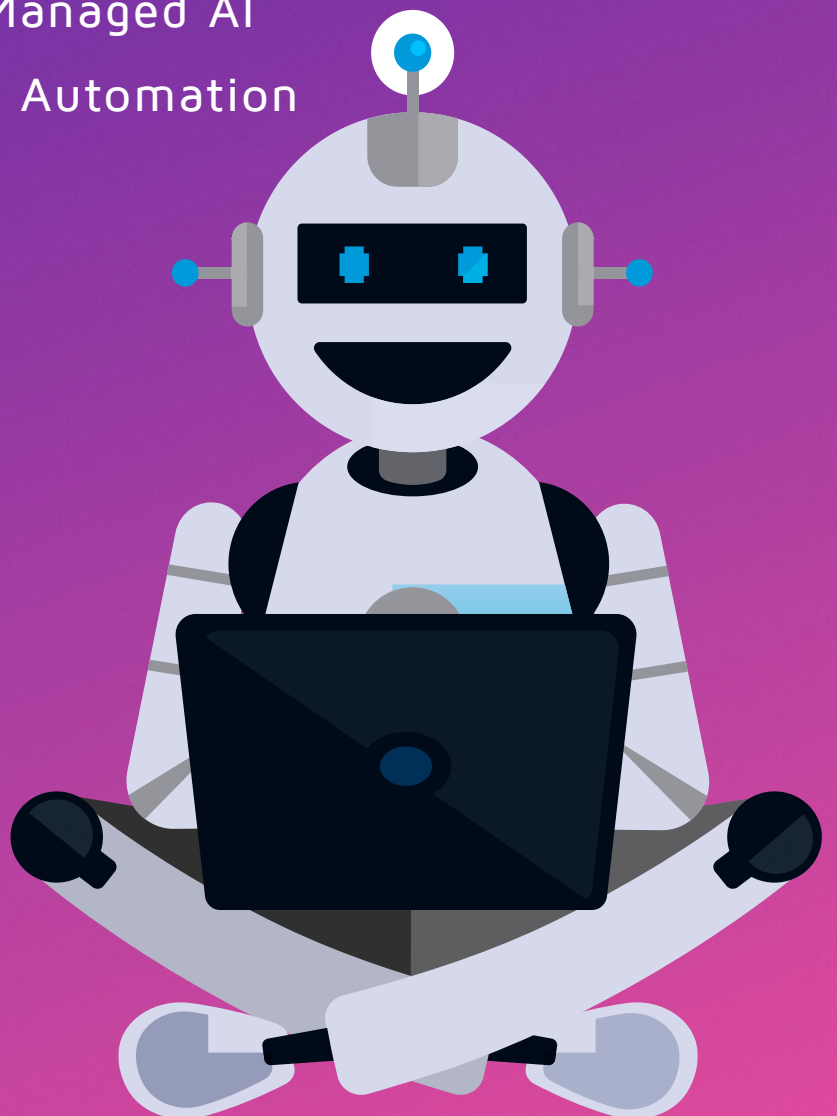
CONVERSATIONAL AI PLATFORM

Facilitate to Build a Fully Managed AI Based ChatBot for Business Automation

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What is Chatbot?

A chatbot is an artificial intelligence software which provides an automated conversation with human user in natural language. It can be used for improving sales, marketing, CRM, workflows and business automation.

Assistant

Assistant is a platform that allows a user to build an AI-powered conversational assistant.

☑ The platform provides knowledge-based building and response generation tools, for developing a user friendly interactive chatbot.

Why Chatbot?

Increased Customer Engagement 24*7

Chatbot applications streamline interactions between people and services, enhancing customer experience 24*7.

An Efficient Tool For Sales And Marketing

Can increase sales by providing precise information about a product or service and can be a great tool for marketing.

Improves CRM & Quality Of Services

Chatbot can handle user's queries and provide quick responses to the customer and improve Quality of service.

Workflow Automation & IOT Integration

Chatbot can be used to automate the workflows and a user can give the inputs in natural language.

Information Dissemination & FAQs

Chatbots are great tools for information dissemination to the end users.

Personalized Recommendations For End Users

Based on the user's intent and sentiments personalize recommendations can be generated.

Lucrative ROI

Lucrative ROI by reducing service to customer cost and improving operational efficiency.

Key Features

Live Chat

Multiple Channel Support

Multilingual Support

Language Detection & Translation

Knowledge Base And Response Builder

WhatsApp

Web

Facebook

Slack

Teams

Telegram

Nexmo

Plugin

White Label

Google Calendar

OTP

State Of The Art NLP, NER, NLU, NLG

Payment

Translator

Ticket Generation And Workflow Automation

Google Sheet

STT and TTS

Third Party API Integration

Recognizer

Telephony / IVR Integration

BENEFITS OF
CHATBOTS
FOR YOUR BUSINESS

What Can I Help You With?

Key Benefits

24h

24*7 Availability

A

Immediate Answers

Improve Customer Engagement

Quality of Service

Lucrative ROI

Seamless Integration With Other Systems

Real-Time Data Collections And Analytics

Industry We Serve

Healthcare

Chatbots automate front office healthcare for streamlining admissions, discharge, transfer requests, schedule patient consultation requests, send and receive referrals.

Retail

Chatbots can be used to search products, Check inventory and Process return/exchange requests.

Insurance

Chatbots can be used to manage generated leads, sales, product promotions, customer's feedback and FAQs.

Travel

Chatbots can help booking tickets and plan a tour and manage customer's feedback efficiently.

Manufacturing

Chatbots can connect sales, customer support and provide quotes/estimates.

E-commerce

Chatbots can be a personal shopping assistant for product search, purchase, return and exchange.

IT

Chatbots assign customer requests to support teams and manage the tickets.

Banking

Chatbots can enhance user's engagement by providing remarkable customer experience and can serve as sales agents.