



The flag **CARRIER AIRLINE**
IN INDIA wanted to train their
staff and solve their Training problem.
LMS ADMINS WANTED
AN EASIER SYSTEM.

Overview

The carrier airline is the ground handling organization for Airports in six regions. The staff deals with Baggage Handling, Custom Service, and management of goods including Hazardous materials.



Client's requirement:

- ✓ The carrier airline needs data archive auditing especially for those handling dangerous goods.
- ✓ Managing data segregation of all six regions.



Challenges faced:

- ✓ The majority of the carrier airline staff is not computer literate.
- ✓ The roles which handle dangerous goods require high-level periodic training.
- ✓ The carrier airline wants their training team, data segregation of all six regions, and managing training approval hierarchy.



Solution

- ✓ Paradiso Learning Management System offered the client a blended learning approach with an ability to manage both, Self-Pace as well as Trainer/instructor-based learning.
- ✓ Paradiso LMS offered a Multitenancy option to create sub LMS within Main LMS to manage specific departments or regions.
- ✓ Paradiso LMS created an ILT module for mapping the attendance of the participants and to add to manage multiple trainers for multiple dates, avoiding trainer overbooking.
- ✓ With the help of Paradiso LMS cost and budgeting module all the training budget – business level, department level including all the related expenses, sub-items were able to and map at one place for detailed analytics.
- ✓ Paradiso LMS offered airlines a free hand on creating the On-the-Job training by creating a template where they can pick specific training and the trainee for the training.
- ✓ Paradiso offered a Multiple Reporting System where they can add time invested on courses or training that has to be tracked for annual auditing

Result

- ✓ The flag carrier airline achieved data segregation in all regions and provided access to check on the courses relevant to a particular region.
- ✓ Paradiso LMS gave flexibility in notifying the reporting manager about their schedule that also includes attendance for those users for multiple dates.
- ✓ Cost and budgeting became easy for the admin to track region-level expenses and budget comparison.
- ✓ Instead of pen and paper templates of multiple profiles, now these checklists can be saved in PDF for sharing purposes.
- ✓ The airline is now able to track every course, training, time invested for annual auditing which clients could download in excel format with the flexibility to split the data based on region.